

or the above-identified application in general, the Examiner is invited to contact the undersigned so as to expedite prosecution.

Respectfully submitted,

BURNS, DOANE, SWECKER & MATHIS, L.L.P.

By: William Crawford

William C. Rowland
Registration No. 30,888

**P.O. Box 1404
Alexandria, Virginia 22313-1404
(703) 836-6620**

Date: January 2, 2001

These results are in line with the findings of other studies that have shown that the use of a single, standardized questionnaire can lead to biased results. The use of multiple questionnaires, such as the one used in this study, can provide a more comprehensive and accurate picture of the research population.